## STATE VETERANS HOME PLAN OF CORRECTION -

DATE OF INSPECTION: Norfolk State Veterans Home – Dom March 9, 10, 11, 2009

Pharmacoulical services meet the needs of patients and are provided in accordance with requirements. There is controlled accordance with requirements. Patients on solf-medication are instructed by qualified personnel on the proper use of drugs.    Pharmacoulical services meet the needs of patients and are provided in accordance with requirements. Patients on solf-medication are instructed by qualified personnel on the proper use of drugs.    Pharmacoulical services meet the needs of quite. Pharmacoulical services meet the needs of quite. Pharmacoulical services meet the needs of quite. Pharmacoulical services meet the needs of drugs.    Pharmacoulical services meet the needs of quite. Pharmacoulical services meet the needs of puters and are provided in accordance with a pharmacoulical services meet the needs of quite. Pharmacoulical services meet the needs of quite. Pharmacoulical services meet the needs of puters and are provided in accordance with a pharmacoulical services meet the needs of quiters and are provided in accordance with a pharmacoulical services meet the needs of quiters and are provided in accordance with a pharmacoulical services meet the needs of quiters and are provided in accordance with a pharmacoulical services meet the needs of quiters and are provided in accordance with a pharmacoulical services meet the needs of quiters and are provided in accordance with a pharmacoulical services meet the needs of quiters and are provided in accordance with a pharmacoulical services meet the needs of quiters and are provided in accordance with a pharmacoulical services with a pharmacoulical services with a pharmacoulical services with a pharmacoulical services wi	STANDARD		DEFICIENCY	PLAN OF	SVH	EVIDEN	VA	DATE	METHOD
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d. patients and are provided in accordance with ethical and professional practices and legal requirements. Patients on self-medication are instructed by qualified personnel on the proper use of drugs.  Member #47 record does not contain an account of medications left at the end of each fill cycle. Member #47 record does not contain an account of medications of medications left at the end of each fill cycle. Member #47 record does not contain an account of medication of medications left at the end of each fill cycle. Members on self-med administration. Completion 3/20/09.Audits will be completed after every fill day for compliance.  10. Pharmacy f.  Pharmaceutical services meet the needs of patients and are provided in accordance with ethical and professional practices and legal requirements. There is an established system for monitoring the outcome of drug therapy or treatment.  Not Met as evidenced by:  One of two records reviewed do not have a completed drug regimen review for the months of July, Augus, September, October, and November 2008. A drug regimen review is completed for December 2008, January and February 2009, but no reviews report any irregularities. The second record reviewed contained a drug regimen review of January and February 2009, but no reviews report any irregularities. Per Facility policy these reviews are to be completed monthly.  Medications and Treatment accordance with defended by:  Member #47 record does not contain an account of medication of meds left on fill days for those members on self-med administration.  Completion 3/20/09.Audits will be completed after every fill day for compliance.  A consultant have a completed after every fill day for compliance.  Not Met as evidenced by:  One of two records reviewed on thave a completed after every fill day for compliance.  A consultant have a completed with every fill day for those members on self-med acting regimen review of the will be will be reducated as to drug regime review of the results shared with OA for review and	1	patients and are provided in accordance with ethical and professional practices and legal requirements. There is controlled access to all drugs and	Member #46 observed to have TUMS, Ex Lax chocolate wafers, docusate sodium, Lanacane, and lubricant eye	been re-educated to monitor medication storage of those members on self-med administration. Completion date: 3/11/09 Member #46 has his drawers checked weekly for compliance of medication	Roz Phillips				
patients and are provided in accordance with ethical and professional practices and legal requirements.  There is an established system for monitoring the outcome of drug therapy or treatment.  The ethical and professional practices and legal requirements.  There is an established system for monitoring the outcome of drug therapy or treatment.  One of two records reviewed on not have a completed drug regimen review for the months of July, August, September, October, and November 2008. A drug regimen review is completed for December 2008, January and February 2009, but no reviews report any irregularities. The second record reviewed contained a drug regimen review for January and February 2009, but did not report any irregularities. Per Facility policy these reviews are to be completed monthly.  One of two records reviewed on not have a completed for the months of July, August, September, October, and November 2008. A drug regimen review is completed for December 2008, January and February 2009, but did not report any irregularities. Per Facility policy these reviews are to be completed monthly.  The reviews will be monitored monthly with the results shared with QA for review and		patients and are provided in accordance with ethical and professional practices and legal requirements. Patients on self-medication are instructed by qualified personnel on the proper use of	Medications and Treatments policy as evidenced by: Member #46 record does not contain an account of medications left at the end of each fill cycle.  Member #47 record does not contain an account	Nursing staff have been reeducated regarding documentation of meds left on fill days for those members on selfmed administration. Completion 3/20/09.Audits will be completed after every fill day for	Phillips Kathy				
		patients and are provided in accordance with ethical and professional practices and legal requirements.  There is an established system for monitoring the outcome of drug therapy or	One of two records reviewed do not have a completed drug regimen review for the months of July, August, September, October, and November 2008. A drug regimen review is completed for December 2008, January and February 2009, but no reviews report any irregularities. The second record reviewed contained a drug regimen review for January and February 2009, but did not report any irregularities. Per Facility policy these reviews are	A consultant pharmacist was hired in 12/08. He will be re-educated as to drug regime review to include guidelines how to do a med review. Completion: 4/15/09  The reviews will be monitored monthly with the results shared with QA for review and					

Did the SVH submit CAP within 10 days?YesNo						
Approve / Disapprove						
Full Certification Provisional Certification						